

Loan Exit Requirements

The Federal Government requires all loan borrowers to complete the exit requirement as a recipient of Federal Stafford Loans. **You must complete a loan exit when you withdraw from school, drop below half time or graduate.**

Information Needed to Begin

- Expected employer (if unknown, you can answer “unknown”)
- Next of kin (a family member who can be easily contacted)
- Two references (names, addresses and phone numbers)
- Expected permanent address
- Loan information needed ***
 - Loan type (Stafford, Unsubsidized)
 - Loan balances
 - Loan interest rate (caps at 8.25%)

***** If you do not have your loan information, contact your lender from list below or go to the NSLDS Website if you have a U.S. Department of Education PIN.**

DO NOT COMPLETE THE LOAN EXIT ON YOUR LENDER’S WEB SITE

Access to the Loan Exit Counseling Pages

- Approximately 30 minutes will be needed to complete your Exit Counseling Session
- www.apu.edu/sfs/aps/loan
 - Click on Exit Counseling
- **You must contact the Perkins Office if you received any Perkins Loans.
Contact: Perkins Loan Representative at (626) 815-3891**

Contact List for Lenders:

- | | | |
|------------------------------|----------------|--|
| • All Student Loan | (888) 271-9721 | www.allstudentloan.org |
| • Bank of America | (800) 344-8382 | www.bankofamerica.com/studentbanking |
| • Bank One | (888) 487-4404 | www.StudentLoanNet.com |
| • Chase Manhattan | (800) 242-7339 | www.salliemae.com |
| • Citibank | (800) 967-2400 | www.studentloan.com |
| • Educaid | (800) 347-7667 | www.educaid.com |
| • Nellie Mae | (800) 338-5626 | www.nelliemae.com |
| • Southwest Student Services | (800) 367-2369 | www.sssc.com |
| • SunTrust | (800) 552-3006 | www.salliemae.com |
| • US Bank | (800) 242-1200 | www.usbank.com/studentloans |
| • Wells Fargo | (800) 658-3567 | www.wellsfargo.com |

If you have a U.S. Department of Education PIN:

- Go to www.nsls.ed.gov