



Open Enrollment 2016 Frequently Asked Questions

I want my current benefits to remain the same in 2016; do I have to participate in the Open Enrollment process?

Yes, if you are currently enrolled in our Health Net POS plan. APU has added three new medical plans, in addition to Kaiser HMO, for you to choose from. If you are currently enrolled in Health Net POS and do not elect a new plan during Open Enrollment, you will not be enrolled in medical benefits for 2016.

To participate in the Medical/Healthcare and/or Dependent Care FSA, you must elect the new 2016 plan.

In addition, employees should delete dependents no longer in need of coverage and review beneficiaries for life insurance to ensure your elections are up to date.

Where do I find the online benefit enrollment system?

Log on to home.apu.edu with your APU NetID and Password, and click "Login". From the main menu on "My Page", navigate to Self Service > Employee > Benefits Enrollment/Update. Select your benefits, and submit to Administrator. Changes for 2016 must be made by 9:00 PM on Friday, November 20th.

I've chosen Kaiser as my medical plan. Can I add VSP for vision?

No, because vision benefits are included in your Kaiser coverage.

How long can I continue to cover my young adult children?

They remain eligible for coverage through the last day of the month in which they turn 26 years of age.

I tried to complete the Open Enrollment process online, but it will not accept my choices and I cannot finish. What am I doing wrong?

The system will notify you of premium increases by using a pop-up message. You must click "ignore" to proceed.

I am currently enrolled in the Health Net POS plan and understand it will not be available in 2016. What are my choices for medical benefits?

You may choose Anthem HMO, Anthem PPO, the Health Savings Account (HSA) alongside the Anthem High Deductible PPO plan, or Kaiser HMO.



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I reside outside of California. What are my choices for 2016?

If your permanent residence is outside of California, please confirm your status with the Benefits Manager. When identified as out of state, you may choose between Anthem PPO or the Health Savings Account (HSA) alongside the Anthem High Deductible, as well as Delta Premier and VSP vision coverage.