

1. Does APU accept credit cards?

Yes, we accept VISA, MasterCard, Discover and American Express online.

2. Who is eligible to pay using a credit card?

All students are eligible to pay using a credit card.

3. How can I pay using a credit card?

Credit card payments can only be made online via the “Billing/Payment” link in your student center. Our third party vendor processes all payments made online.

4. Are there any fees associated with credit card payments?

Yes, there is a mandatory 2.75% service fee added to every payment made online using a credit card.

5. What happens if I pay by debit card?

Debit cards payments made in person at the Cashier’s Office in either the Graduate and Professional Center or One Stop will not be charged a fee. However, debit card payments made online will incur the 2.75% service fee.

6. Where does the fee go?

The 2.75% service fee is charged and collected by our third party vendor. The fee is not paid to APU.

7. Can I pay in person or over the phone using a credit card?

No, credit card payments are only accepted online. The only exception is for Non-Refundable Deposits required by newly admitted students in specific programs. These non-refundable deposits can be made in person or over the phone.

8. Who can I call for questions and assistance?

Student Financial Services

Undergraduate: (626) 815-2020

Graduate and Professional: (626) 815-4570

9. How can I share my thoughts on this change?

Please use the feedback link on the APU's website at

www.apu.edu/webservices/feedback/.