

# **SAVE TIME AT YOUR PHARMACY! GET YOUR PRESCRIPTIONS AT: THE STUDENT HEALTH CENTER**

## **HERE'S HOW:**

Many of the prescriptions your provider gives you can be filled here at the Student Health Center (SHC). Just let your provider know you want to utilize the APU pharmacy. **We do not carry controlled substances, however.**

## **DO I HAVE TO PAY ANYTHING OUT OF POCKET TODAY?**

No. The fees may be placed on your student account.

## **WHAT IF I WANT TO PAY FOR MY MEDICATIONS TODAY WHEN I PICK THEM UP?**

That's fine. You may either use cash, check, credit or debit.

## **HOW DO I GET REIMBURSED FROM MY INSURANCE COMPANY?**

United Healthcare covers medications dispensed at the SHC at 75% (the exception to this is oral contraceptive pills which are covered without any cost sharing or co-pay). That means that if the medication costs \$20, your co-pay will be \$5 and the insurance will pay \$15. The student will only be responsible for the co-pay at the time the medication is dispensed. The SHC will bill UHC for the remainder.

## **IS IT CHEAPER FOR ME TO GO TO AN OUTSIDE PHARMACY?**

Not necessarily. The prices we charge are very competitive, and in many cases, less than other pharmacies.

## **MAY I OBTAIN REFILLS FROM THE SHC PHARMACY FOR MEDICATIONS I TAKE REGULARLY?**

Check with your SHC provider and if they agree, just call 626-815-6000, ext. 2108. Leave a message with all your pertinent information (name, DOB, name of prescription, dose, contact phone number). Your prescription should be ready for pick up within 4 business hours. Just go to the front desk and give them your ID (student card or other official ID) when picking up the prescription. Once you leave a refill request on the pharmacy line, your student account will be billed even if you don't pick up the medication. Our inventory will be expanding so the more requests we get the more likely we will carry it.

**WHAT IF I HAVE INSURANCE COVERAGE THROUGH MY PARENTS?**

Any insurance you have through your parents is primary and should be billed for your prescriptions before your student insurance (United Healthcare). Just ask your provider for a hand-written bill if you intend to do this.

**WHAT IF MY PARENTS INSURANCE IS KAISER?**

You may still use the SHC pharmacy but you are not supposed to bill United Healthcare if you have Kaiser. That is the same for outside pharmacies if you have Kaiser.

**WHO CAN I CALL IF I HAVE INPUT OR CONCERNS WITH THE SHC PHARMACY?**

Either call the pharmacy line (626-815-6000 ext. 2108) or the front desk (626-815-2100).