

ABRAHAM K. ADHANOM, PHD, PMP, CMC

EXPERIENCED EDUCATOR & BUSINESS CONSULTANT

Project Management Professional | Business Process Management Expert | Change Management Facilitator

HIGHLIGHT OF SKILLS AND ACHIEVEMENTS

Educational Leadership, Business Consulting, Project Management & Process Improvement Expert:

Experienced Business and Management professor and equity-minded leader in educational program development, organizational change, performance transformation, project and portfolio management, business process modeling and analytics, global business strategies, effective interpersonal and inter-cultural communication, community development and advocacy initiatives.

TEACHING EXPERIENCE

Azusa Pacific University, Azusa, CA, August 2021 – Present

Associate Professor, Business and Management

- Currently teaching Management, Business, and Entrepreneurship, and Business Ethics courses.

COASTLINE COMMUNITY COLLEGE, Garden Grove, CA, August 2017 – Present

Professor, Business Administration

- Designed and developed new Project Management (PM), Entrepreneurship, Business Operations and Management courses integrating modern and industry standards tools, techniques, methodologies and software applications such as Microsoft Project, Visio and related tools for traditional on-campus, hybrid, and fully online courses serving local students, distance learning, corporate and military education programs.
- Expert in Online Education Initiative, development of ADA compliant and fully Accessible instructional content and resources for the most common Learning Management Systems (LMSs) including Canvas, Blackboard and Moodle.
- Leadership and collaboration for the development of Dual-Enrollment and Concurrent Enrollment programs for High Schools, Adult Learning Institutions both for credit and non-credit courses.

UCLA, (University of California – Los Angeles), CA, August 2013 – Present

Lecturer, UCLA International Institute

- Currently Establishing East African Studies Program with collaborative and interdisciplinary and cross-departmental courses to offer Global Business, International Economics, Project Management, Process Management, Change Management, Linguistics, and broader arts and sciences courses for traditional on-campus, hybrid, and fully online instructional programs.
- Developed East African Languages and Linguistics program courses in Amharic (Ethiopian) and Tigrinya (Eritrean) languages at the African Studies Center using the Communicative and Immersive language learning methodologies that are designed for on-campus, hybrid, and fully online offerings.

CONCORDIA UNIVERSITY - MBA Program, Irvine, CA, August 2001 - Present

Adjunct Professor - Project Management, Business Process Management, and Change Management

- Designed, developed and implemented projectmanagement (PM), business process management (BPM) Business Analytics (BA), and Change Management (CM) courses and programs with quality and effectiveness metrics including integration of industry standards and models resulting in admirable success rate in student employment and professional advancement.

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PROFESSIONAL / CONSULTING EXPERIENCE

CONCORD CONSULTING INSTITUTE, LLC. Los Angeles, California. July 2008 – Present.

Founder and Principal Consultant.

- Led organizational change, Project Management, Process Improvement and Performance Transformation initiatives in the Financial/Banking, Insurance, Information Technology, Healthcare, Education and Non-Profit sectors.
- **Los Angeles County Office of Education (LACOE).** Los Angeles, CA. Jan. 2019 – Sept. 2019. Performed Change Management Consulting with the BEST (Business Enhancement System Transformation Project), facilitated UX (User Interface & Experience) Analysis, documentation, provided recommendation on effective methodologies and integration of User Adoption, Training and Utilization programs.
- **LA CARE, Los Angeles, CA, January 2016 – July 2016.**
Change Management Consultant.
Coordinated systems and technologies Change Management initiatives, facilitated CAB (Change Advisory Board) and eCAB (Emergency Change Advisory Board) using industry and ITIL (Information Technology Infrastructure Library) models to drive business process and organizational transformation strategies.
- **KAISER PERMANENTE.** Systems and Solutions Deployment (SSD).
SSD Consultant. Pasadena, California. Nov. 2015 – Dec. 2016.
Led clinical application (EPIC) deployment project of specialty departments such as Oncology, Rheumatology, and Pediatric Oncology involving systems change management, impact analysis, end-user training, and user experience (UX) enhancement throughout Southern California Kaiser hospital locations.
- **WELLS FARGO BANK,** Irvine, CA, April 2015 – November 2015.
Business Process Consultant.
Designed and developed technology enabled models of change management, business process modeling, reengineering, and analytics of enterprise architecture, business rules, risks and controls, and policies and procedures using iGrafx modeling software suite.
- **BANK OF AMERICA (BofA).** Los Angeles, California. July 2008 – March 2015.
Asset Valuation Consultant.
Designed and developed technology enabled models and processes of Real Asset Valuation and Securitization, Market Analysis, Change Management and toxic asset reconciliation methods during the Countrywide merger with BofA.
- **FULLER Seminary.** Pasadena, California. July 1995 – August 2001.
Programmer / Systems Analyst.
Managed database conversion project from a legacy hierarchical to a relational database management system (DBMS), network administration, and programming using C++, Java and other programming languages,

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LUTHERAN WORLD FEDERATION – Geneva, Switzerland – East African Desk.

Technical Team Leader. 1986 - 1994

- Managed the design, and development of 32 hydraulics and civil engineering projects including construction of micro dams, river diversion, irrigation, water supply, rural roads, clinics and school building projects.
- Directed documentary films funded by the Lutheran World Federation, Canadian Lutheran World Relief (CLWR), and related churches and global humanitarian organizations.
- Travelled throughout Canada to present progress report and deliver lectures at Canadian Universities, churches, newspaper, radio, and television corporations and Canadian businesses and non-profit organizations.

TECHNOLOGY PROFICIENCY:

Project Management: Microsoft Project, MS Project Server, Project Libre, Basecamp, Oracle Primavera, CA Clarity PPM, Daptiv

Business Analytics: Microsoft Dynamics, Microsoft Visio, iGrafx, IBM Blueworks Live, Oracle BPM

Data Analytics: Microsoft Power BI, Tableau, Alteryx, Oracle Analytics

Office Applications: Microsoft Office 365 (Excel, Access, Word, PowerPoint, OneNote, Outlook, Skype), Open Office (Writer, Calc, Impress, Base, Draw...) Adobe Creative Cloud

EXTRACURRICULAR AND COMMUNITY SERVICE

UCLA International Institute: African Studies Center (ASC).

Advisory Board Member. 2019 - Present

- Leading UCLA ASC's new academic initiatives in program design and transformation, coordination of resource development and interdisciplinary collaboration strategies

United Eritrean Association, Inc. Los Angeles, California.

Board Member. 1998 – 2015

- Led organizational resource development, grant writing, and office administration with Eritrean refugee resettlement and assimilation, advocacy, community development, and educational initiatives in collaboration with the Los Angeles County Social Services, California Department of Social Services and Federal Social Service Agencies.

EDUCATION, CERTIFICATION & LICENSURE

Ph.D. Management: Information Systems Management. Walden University. Minneapolis, MN. 2016

Ph.D. Management: Information Systems. 2005-06. Claremont Graduate University. (Coursework Only).

MA. International Business - Intercultural Studies - Biola University, La Mirada, CA. 2001

BSc. Computer Science - Management Information Systems - Biola University, La Mirada, CA. 1998

Certified Project Management Professional (PMP) Project Management Institute. Boston, MA (2017)

Certified Business Process Management Professional (CBPMP) - Object Management Group. 2009

Registered Representative. Series 7 & Series 66. FINRA. Washington, DC. 2010.

California State Life & Health, Annuities, Property & Casualty Insurance License, 2009

Certified Master Coach (CMC) - Behavioral Coaching Institute. 2009