

ADRIA E. NAVARRO, PH.D., LCSW
Department of Social Work
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EDUCATION

California State University, Long Beach, Long Beach, CA
Bachelor of Arts, Social Welfare **1981**

San Diego State University, San Diego, CA
Master of Social Work **1983**

University of Southern California, Los Angeles, CA
Doctor of Philosophy, Gerontology **2011**

ACADEMIC APPOINTMENTS

Azusa Pacific University, Azusa, CA
Associate Professor, Social Work, School of Behavioral and Applied Sciences **2017 - Present**

University of Southern California, Los Angeles, CA
Assistant Professor of Clinical Family Medicine, School of Medicine **2015 - 2017**

Azusa Pacific University, Azusa, CA
Assistant Professor, Social Work
School of Behavioral and Applied Sciences **2011 - 2016**

University of Southern California, Los Angeles, CA
External Field Instructor
School of Social Work **2010 - 2011**

California State University, Los Angeles, CA
Adjunct Faculty
School of Social Work **2003 - 2006**

PROFESSIONAL POST-BACCALAUREATE AND POST-MASTERS EXPERIENCE

Valley Grove Senior Services, Lemon Grove, CA
Program Director, Adult Day Health Care **1983 - 1986**

Grossmont District Hospital, La Mesa, CA

Psychological Specialist, Emergency Department	1986 - 1988
Kaiser Permanente, San Diego, CA	
Psychosocial Clinician II, Home Health, Hospice, Continuing Care	1990 - 1995
Huntington Memorial Hospital, Pasadena, CA	
Clinical Services Coordinator, Senior Care Network	1995 - 2012
USC Verdugo Hills Hospital, Glendale, CA	
Program Manager, Community Resource Center for Aging	2020 - present

PROFESSIONAL MEMBERSHIPS

American Society on Aging
 Council on Social Work Education
 Gerontological Society of America
 National Adult Protective Services Association
 National Association of Social Workers
 North American Christian Social Workers Association

COMMUNITY SERVICE (past 3 years)

Pasadena Village – Board Member, Support Assistance Team
 NASW CA Council on Aging - Founder

RECOGNITION (past 3 years)

Administration for Community Living, Southern CA Initiative to Support Special Populations
 Impacted by Dementia, Invited External Evaluator
 California Office of Emergency Services, Tulare County, Invited Sub-Award
 Gerontological Society of America, Delegation to China (September 2019)
 Keck Family Medicine, Interview for Decisional Abilities, California Adult Protective Service
 Providers, Invited Trainer
 USC Verdugo Hills Hospital, Community Resource Center for Aging, Invited Consultant

SCHOLARSHIP/PUBLICATIONS

Mayer, J., **Jermanovich, A.**, Wright, B. L., Elder, J.P, Drew, J. A., & Williams, S. J. (1994). Changes in health behaviors of older adults: The San Diego Medicare Preventive Health Project. *Preventive Medicine*. 23: 127-133.

Navarro, A., Wilber, K., Yonashiro, J., & Homeier, D. (2010). Do we really need another meeting? Lessons from an elder abuse forensic center. *The Gerontologist, Practice Concepts*. 50(5): 702-711.

Nerenberg, L., Davies, M., & **Navarro, A.** (2012). In pursuit of a useful framework to champion elder justice. *Generations*, 36(3): 89-96.

Navarro, A., Enguidanos, S., & Wilber, K. (2012). Identifying risk of hospital readmission among Medicare aged patients: An approach using routinely collected data. *Home Health Care Services Quarterly*. 31(2), 181-195.

Navarro, A., Siciliano, M., & Saucer, T. (2013). Evolving pastoral care: A congregants' transportation ministry. *Social Work & Christianity*, 40(4), 479-488.

Navarro, A. E., Gassoumis, Z. D., & Wilber, K. H. (2013). Holding abusers accountable: An elder abuse forensic center increases criminal prosecution of financial exploitation. *The Gerontologist*, 53(2), 303-312.

Gassoumis, Z., **Navarro, A.**, & Wilber, K. (2014). Protecting victims of elder financial exploitation: The role of an elder abuse forensic center in referring victims to conservatorship. *Aging and Mental Health*. doi:10.1080/13607863.2014.962011

Wood, S., Rakela, B., Liu, P., **Navarro, A.**, Bernatz, S., Wilber, K., Allen, R. & Schneider, D. (2014). Neuropsychological profiles of victims of financial elder exploitation at the Los Angeles County Elder Abuse Forensic Center. *Journal of Elder Abuse and Neglect*. 26(4), 414-423.

Wilber, K., **Navarro, A.**, & Gassoumis, Z. (2014). Final report: Evaluating the elder abuse forensic center model. *National Institute of Justice*, <https://www.ncjrs.gov/pdffiles1/nij/grants/246428.pdf>

DeLiema, M., **Navarro, A.**, Enguidanos, S., & Wilber, K. (2015). Voices from the frontlines: Examining elder abuse response from multiple professional perspectives. *Social Work & Health Care*, 40(2), e15-e24. doi: 10.1093/hsw/hlv012

Wilber, K., Yonashiro-Cho, J., **Navarro, A.**, & Alkema, G. (2015). Policies related to competency and proxy issues. *The Oxford Handbook of Social Work in Health and Aging*, 2nd ed., 661-670.

Navarro, A., Wysong, J., DeLiema, M., Schwartz, E., Nichol, M. & Wilber, K. (2016). Inside the black box: The case review process of an Elder Abuse Forensic Center. *The Gerontologist*, 56(4), 772-781. doi: 10.1093/geront/gnv052

DeLiema, M., **Navarro, A. E.**, Moss, M., & Wilber, K. (2016). Prosecutors' perspectives on elder justice using an elder abuse forensic center. *American Journal of Criminal Justice*, 41(4), 780-795. doi:10.1007/s12103-015-9321-7

Kelly, A., Riggleman, K., Clara, I., & **Navarro, A. E.** (2017). Notes from the field: Determining need for social work in a public library. *Journal of Community Practice, 25*(1), 112-125. doi: 10.1080/10705422.2016.1269380

Quinn, M., Nerenberg, L., **Navarro, A. E.**, & Wilber, K. (2017). Developing an undue influence screening tool for Adult Protective Services, *Journal of Elder Abuse and Neglect, 29*(2-3), 157-185.

Kogan, A. C., Rosen, T., **Navarro, A.**, Homeier, D., Chennapan, K., & Mosqueda, L. (2019). Developing the Geriatric Injury Documentation Tool (Gero-IDT) to improve documentation of physical findings in injured older adults. *Journal of General Internal Medicine, (34)*4, 567-574. doi: 10.1007/s11606-019-04844-8

Soska, T. M., & **Navarro, A.** (2020). Social workers and public libraries: A commentary on an emerging professional collaboration. *Advances in Social Work, 20*(2), 409-423.

CONFERENCE PRESENTATIONS (past 10 years)

April 2011 "Promising Practices to Combat Financial Abuse & Exploitation" Panel Presentation, American Society on Aging, San Francisco, CA.

November 2011 "Forging the California Elder Justice Workgroup" Presentation, Gerontological Society of America, Boston, MA.

November 2011 "Improving Outcomes for Victims of Elder Financial Exploitation: The Effect of an Elder Abuse Forensic Center" Poster, Gerontological Society of America, Boston, MA.

March 2012 "Strength Beyond Numbers: Multidisciplinary Teams Combat Elder Financial Abuse" Presentation, American Society on Aging, Washington, DC.

November 2012 "Holding Abusers Accountable: An Elder Abuse Forensic Center Increases Criminal Prosecution of Elder Financial Exploitation" Symposium Presentation, Gerontological Society of America, San Diego, CA.

November 2012 "Protecting Victims of Financial Exploitation: Effects of an Elder Abuse Forensic Center" Poster, Gerontological Society of America, San Diego, CA.

November 2013 "The SWIFT Study: Characteristics of At-Risk Patients That Do Not Accept a Home Transitions Intervention" Presentation Support, Gerontological Society of America, New Orleans, LA.

November 2013 "Promoting Appropriate Conservatorship Intervention in Los Angeles: The Elder Abuse Forensic Center" Symposium Presentation Support, Gerontological Society of America, New Orleans, LA.

November 2013 "Protecting Victims of Financial Exploitation: Effects of an Elder Abuse Forensic Center" Symposium Presentation, Gerontological Society of America, New Orleans, LA.

November 2013 " Prosecutors Attitudes and Beliefs: The Role of an Elder Abuse Forensic Center " Presentation, Gerontological Society of America, New Orleans, LA.

April 2014 "Forensic Center Evaluation" Webinar, National Crime Prevention Council (NCPC), in association with Bureau of Justice Assistance, one-day virtual event, "Safety in the Golden Years: A Virtual Conference on Understanding, Addressing, and Preventing Crimes Against Seniors."

April 2014 "The Interdisciplinary Response to Suspected Elder Financial Exploitation" Poster, American Society on Aging, San Diego, CA.

June 2014 "The Interdisciplinary Response to Suspected Elder Financial Exploitation" Conference Presentation, Community is the Answer, Glasgow, Scotland.

January 2015 "Protecting Victims of Financial Exploitation: The Forensic Center Effect" Symposium, Society for Social Work Research, New Orleans, LA.

June 2015 "Social Work in the City Library: A New Frontier for Transforming Lives" Workshop, North American Association of Christians in Social Work California Chapter, Fresno, CA.

September 2015 "Improving Victim Services to Older Adults Through Multidisciplinary Teams" Co-presenter Shelly Jackson, Ph.D., 2015 National Training Institute, National Center for Victims of Crime, Anaheim, CA.

November 2015 "Social Work in the City Library: A New Frontier for Transforming Lives" Co-presenter Alanna Kelley, MSW Candidate, Northwest Association of Christian Social Workers, Grand Rapids, MI.

November 2015 "Inside the Black Box: The Case Review Process of an Elder Abuse Forensic Center" Presentation Gerontological Society of America, Orlando, FL.

November 2015 "Defining Financial Exploitation: Policy, Practice, and Research" Symposium Chair, Gerontological Society of America, Orlando, FL.

November 2015 “Elder Financial Abuse: Current Research, Pilot Projects, and Policy Applications” Invited Panel Presentation, Pre-Conference, Gerontological Society of America, Orlando, FL.

November 2016 “Developing an Undue Influence Screening Tool for Adult Protective Services” Presentation, Gerontological Society of America, New Orleans, LA.

November 2016 “The Outlook of Elder Abuse in Japan after 10 Years of Law Enforcement” Invited Discussant, Gerontological Society of America, New Orleans, LA.

November 2016 “Mandated Reporting for Banks Increases Elder Financial Exploitation Reports in California” Supported Presentation, Gerontological Society of America, New Orleans, LA.

June 2017 “Enhanced Communication Skills: Cultivating Empathy and Self Awareness” Poster presentation, Family Medicine Conference, Anaheim, CA.

September 2017 “Training on the Assessment of Decisional Capacity” Presentation, National Adult Protective Services Association, Milwaukee, WI.

November 2017 “From Fantasyland to Tomorrowland: Building the Interprofessional Geriatrics Team” Invited Panelist, American Society of Consultant Pharmacists (ASCP), Orlando, FL.

March 2018 “Self-Neglect Among Diverse Older Adult Populations: Community Practice and Points for Intervention” Presentation, American Society on Aging, San Francisco, CA.

June 2018 “Assessment of Decisional Capacity” Presentation, National Association of Social Workers, Washington, D.C.

November 2018 “Livable Communities: A Strategic Plan for Critical Missing Persons with Dementia in Los Angeles County” Poster, Gerontological Society of America, Boston, MA.

November 2018 “Social Workers Need to Spend More Time at Their Public Libraries” Co-Presentation, Council on Social Work Education, Orlando, FL.

November 2018 “From Communication to Collaboration: The Evolution of an Interprofessional Education Initiative” Co-Presentation, Council on Social Work Education, Orlando, FL.

September 2019 “The Assessment of Decisional Capacity among Vulnerable Older Adults” Selected Delegate, Chinese Conference on Gerontology and Health Industry, Jinan, China.

September 2020 “Advanced Practitioner Competence: Decision-Making Capacity of Older Adults” Invited Presenter, Western Regional Conference, Aging Life Care Association, United States (virtual).

October 2020 “Assessment of Decisional Support” Co-Presentation, National Association of Social Workers, California (virtual).

October 2020 “Lesson from Los Angeles County: Social Workers and Critical Missing Persons” Co-Presentation, National Association of Social Workers, California (virtual).

January 2021 “Financial Exploitation Interventions” Roundtable Co-Presentation, Society for Social Work and Research (virtual).

April 2021 “Overcoming Challenges in Providing Dementia Education to Korean and Vietnamese Family Caregivers” Poster, American Society on Aging.

April 2021 “Behind Closed Doors: Dementia Care Coordination to At-Risk Individuals Who Live Alone” Poster, American Society on Aging.

PROFESSIONAL PRESENTATIONS (past 10 years)

February 2013 “The Caregiver’s Journey: Using Spirit, Mind, & Heart” APU Human Resources Retention, Azusa, CA.

September 2013 “Medicare & Medi-Cal: Rumors and Realities” Presentation Support, APU Human Resources Retention, Azusa, CA.

September 2013 “Diversity, Access, and Parity” Breakout Session Facilitator, California Elder Abuse Summit, Sacramento, CA.

January 2014 “Prosecution of Elder Financial Exploitation: Lessons from an Elder Abuse Forensic Center” Webinar, National Adult Protective Services Association (NAPSA) Research-to-Practice Webinar.

March 2014 “Care and Compassion for the Aged and their Caregivers: An Interdisciplinary Response” Presentation, APU Faculty, Common Day of Learning, Azusa, CA.

April 2014 “Person Centered Care for People with Dementia: A Training to Support Caregivers of Adults” Presentation Support, APU Human Resources Retention, Azusa, CA.

September 2014 “Lessons from Los Angeles County” Invited Panel Presentation, New York Convening on Elder Abuse Multidisciplinary Teams, (White paper). New York, NY.

November 2014 “A Research Agenda for Undue Influence” Invited Panel Presentation, Gerontological Society of America’s Elder Abuse Interest Group, Washington, DC.

February 2015 “To Flourish with the Transitions of Aging” Presentation, APU Faculty, Common Day of Learning, Azusa, CA.

March 2016 “Responding to Elder Abuse” Invited Presentation, The Pasadena Village, Pasadena, CA.

April 2016 “Interprofessional Care for Older Adults” Invited Panel Presentation, USC Occupational Therapy, Los Angeles, CA.

May 2016 “Best Practices for the Financial Industry: Dealing with Aging Clients” Invited Panel Presentation (In person & streaming), Southern California Compliance Group, El Segundo, CA.

June 2016 “Responding to Elder Abuse” Invited Presentation, American Association of Service Coordinators, Southern California Chapter, Pasadena, CA.

July 2016 “The Social Work Response to Elder Mistreatment” Invited Guest Lecture, Master’s in Social Work Program, Health & Aging Course, Azusa Pacific University, Azusa, CA

November 2016 “Integrating the Components of Health Care: The Social Work Role” Panel presenter, USC Interprofessional Symposium, Los Angeles, CA.

November 2016 “Interprofessional Geriatric Assessment Program: Filling the GAP in Health Care” Collaborative Poster, Interprofessional Poster Week, USC Keck Medical Center, Los Angeles, CA.

November 2016 “The Social Work Response to Elder Mistreatment” Invited Guest Lecture, Master’s in Social Work Program, Domestic Violence Course, Azusa Pacific University, Azusa, CA.

December 2016 “Healthy Aging Workshop” Invited Co-Speaker with Noriko Yamaguchi, DPT, The Village-Ed Gould LGBT Center, Los Angeles, CA.

January 2017 “Interprofessional Geriatric Assessment Program” Invited Speaker, San Gabriel Valley Fiduciary Roundtable, University Club, Pasadena, CA.

March 2017 “Healthy Aging Workshop” Invited Co-Speaker with Noriko Yamaguchi, DPT, The Village-Ed Gould LGBT Center, Los Angeles, CA.

July 2019 “Interprofessional Education: Assessing Decisional Capacity” Presenter, Azusa Pacific University, Azusa, CA.

August 2019 “APS Research Agenda Brainstorming Session” Invited Discussant, Administration for Community Living and National Adult Protective Services Association, Denver, CO.

August 2020 “Recognizing Elder Abuse: Navigating Our Response” Webinar to Homeless Service Providers, Corporation for Supportive Housing, Los Angeles, CA.

March 2021 “Community Resource Center for Aging” Virtual Presentation to MAPS Professional Provider Network, from USC Verdugo Hills Hospital, Glendale, CA.

May 2021 “Redirecting Resistance: Conversations with CRCA” Virtual Presentation to Family Caregivers and Providers, from USC Verdugo Hills Hospital, Glendale, CA.

PROFESSIONAL PROJECTS/OTHER RELEVANT INFORMATION

2017-2018	Facilitator, Bringing Our Loved Ones Home (BOLOH) Task Force	Workforce Development, Aging and Community Services, Los Angeles, CA
2017-2018	Consultant, Dementia Capable Communities	Alzheimer’s Los Angeles, Los Angeles, CA
2018	Panel Moderator, Persons with Dementia and their Caregivers	Many Faces of Dementia, It's not all Alzheimer's disease, USC, Keck School of Medicine, Los Angeles, CA
2018-2021	LCSW Clinical Supervisor	Silverado Senior Living, Los Angeles, CA
2019-2020	Facilitator, Feasibility to Combine LA Area Agencies on Aging	Los Angeles County Board of Supervisors, Los Angeles, CA
2020-2021	Training Consultant, Older Adult Training for Homeless Service Providers	Corporation for Supportive Housing, Inc., Los Angeles, CA
2017-present	LCSW Clinical Supervisor	Alzheimer’s Los Angeles, Los Angeles, CA
2018-present	External Evaluator	Alzheimer’s Orange County, Irvine, CA