

# WENDI DYKES, PhD

Assistant Professor and Program Director; MS in Organizational Psychology  
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## EDUCATION:

### **Ph.D., Human and Organizational Systems**

Fielding Graduate University, Santa Barbara, CA

Dissertation: *Play Well: Constructing Creative Confidence Using LEGO Serious Play*®  
(November, 2018)

### **M.A., Organizational Development and Change**

Fielding Graduate University, Santa Barbara, CA

### **M.A., Organizational Leadership**

Azusa Pacific University, Azusa, CA

### **B.A., Communication Studies**

Azusa Pacific University, Azusa, CA

## CERTIFICATIONS/ADDITIONAL EDUCATION:

### **Connective Leadership, Certified Associate (CLI-CA)**

Connective Leadership Institute, Pasadena, CA

### **LEGO Serious Play Facilitator**

Master Trainers Association, Denmark

### **MBTI Practitioner**

Educationally eligible

### **Design Thinking**

Hasso Plattner Institute of Design, Stanford University

### **ICF Coaching workshop**

International Coaching Federation

### **Online Teaching Certification**

Canvas platforms

## COURSES TAUGHT:

OPSY 501: Introduction to Organizational Psychology

OPSY 534: Organizational Systems, Theories of Change

OPSY 595: Introduction to Thesis in Organizational Psychology

OPSY 515: Qualitative Inquiry and Coaching Techniques  
OPSY 503: Organizational Behavior  
LDRS 201: Foundations of Leadership

RESEARCH INTEREST/EXPERTISE:

Creative Confidence  
Organizational Systems  
Play Theory  
Design Thinking  
Organizational Change

SELECTED PUBLICATIONS AND PRESENTATIONS:

PUBLICATION: Dykes, W. W. (2018). *Play Well: Constructing Creative Confidence with Lego® Serious Play®* (Doctoral dissertation, Fielding Graduate University).

PUBLICATION: Dykes, W., Gilbert, J., Barron, E. (2019). Play produces serious results. LSPresearch.org.

PUBLICATION: Gilbert, J., Dykes, W., Lemaster, G., Whyte, M., (2016). Generational differences in the workplace. In RH Stevens, et al. *Organizational Behavior and Management (Chapt. 17)*. Cognella Academic Publishing.

PRESENTATION: Dykes, W. (2020). Using Lego Serious Play to produce creative confidence. Playful Creative Summit.

PRESENTATION: Dykes, W., Gilbert, J., Barron, E. (2018). Play produces serious results. LSP Global Conference. Billund, Denmark.

PRESENTATION: Gilbert, J., Dykes, W. (2017). The practice of play: Inspiring creativity in the classroom through serious play. Faculty Development Day. Azusa Pacific University, Azusa, CA.

PRESENTATION: Dykes, W. (October 2016). Shattering the silence of silos: A case study of Azusa Pacific University's commitment to value people. OD Network, Atlanta GA. "

PRESENTATION:: Dykes, W. and Gilbert, J. (2015). *The evolution of today's and tomorrow's learners: Thriving as educators for the next generation*. Faculty Development Day. Azusa Pacific University, Azusa, CA.

PRESENTATION: Gilbert, J., Dykes, W., Lemaster, G., Whyte, M., Barron, E. (2015). *The Divergent Generation*. International Leadership Association (ILA) Global Conference. Barcelona, Spain.

PRESENTATION: Dykes, W., Gilbert, J., Lemaster, G., Visser, S., Whyte, M. (2015). *The Divergent Generation: Will you be left factionless?* Christians on Diversity in the Academy Conference. Claremont, CA.

PRESENTATION: Dykes, W. (2014). *L.E.G.O.: seeking Learning, Education, Growth and Opportunity on the road to college*. Glendora Unified School District AVID student workshop. Azusa Pacific University, Azusa, CA

WORKSHOP SERIES PRESENTER: Boian, J. and Dykes, W. (2014). *Leading Change*. Supervisor Success Series, Azusa Pacific University. Azusa, CA.

WORKSHOP SERIES PRESENTER: Berry, M., Dykes, W., Hartwig, R., Montague, R., Musa, B. (2014). *Communication in the Workplace*. Supervisor Success Series, Azusa Pacific University. Azusa, CA.

WORKSHOP SERIES PRESENTER: Baugus, J. and Dykes, W. (2014). *Difficult Conversations and Customer Service*. APU School of Education Spring Faculty/Staff In-Service, Azusa, CA.

PUBLICATION: Dykes, W. (Summer 2013). *The Path to Peace; Saying 'I Do' to Workplace Conflict*. Outcomes, Vol. 37, No. 2, pp. 35-36.

PUBLICATION Baugus, J. and Dykes, W. (Spring 2012). *Your Greatest Asset*. Outcomes, Vol. 36, No. 1, p. 43.

POSTER PRESENTATION: Dykes, W. (Moderator/Faculty Advisor), Hulkkonen, J., Homeyer, S., Hinajon, G., Joyce, J., Kunzmann, C., Vogel, M., Wilson, A.. (2012). *Authenticity and Public Relations*. 25<sup>th</sup> Annual David C. Bicker Ethics Conference. Azusa, CA.

#### PROFESSIONAL AFFILIATIONS:

SIOP (Society of Industrial and Organizational Psychology)  
ODNetwork  
ILA (International Leadership Association)

#### CONSULTING:

Cigna Healthcare  
Habitat for Humanity  
Kaiser Permanente  
Porter Novelli  
AZA: American Zoological Association  
The Giving Keys  
Homework House  
The Highway Community  
Cornerstone Bible Church